

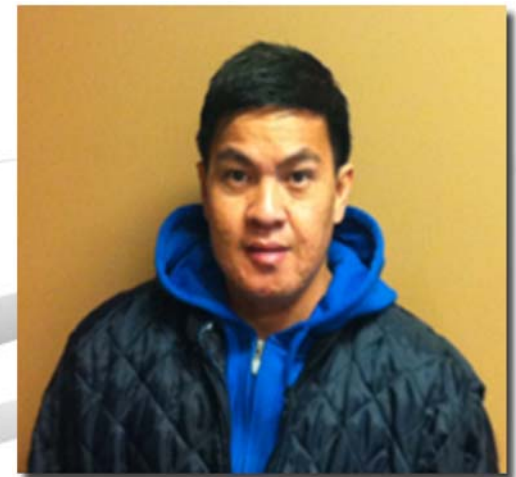
# Employee Involvement Builds Commitment and Unlocks our Potential



On many occasions,  
**Johnny** has ensured the success of our customer  
by staying overtime to load trucks  
and make sure they depart in a timely manner.

Moreover, Johnny has even found defects  
with products as he is loading.

He replaces the product  
to ensure our customer receives top quality products.



Keep up the great work, Johnny!

**Johnny Tala**  
Chilliwack Service Centre  
October 2015

**Quality . employees**